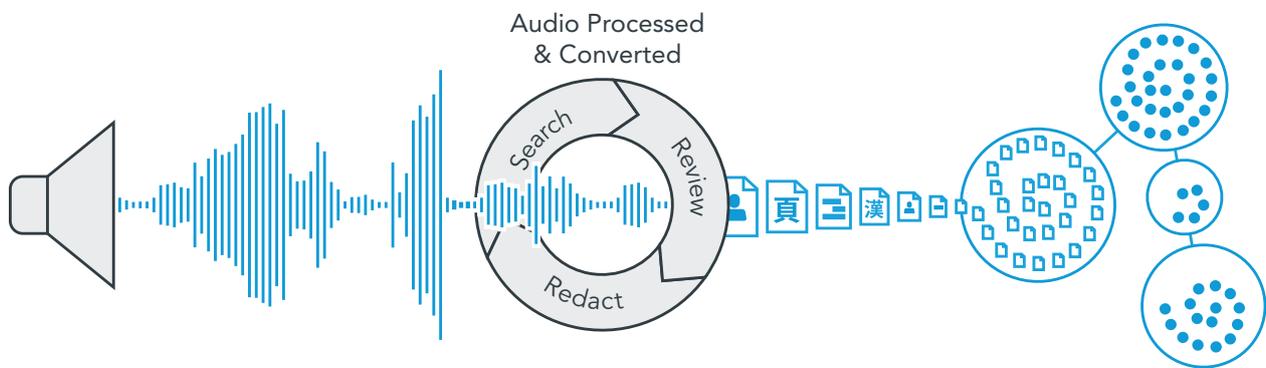


Ringtail® Audio Discovery Service

Search, Review, Redact and Produce Audio During E-Discovery with Ease

Audio files are becoming an increasingly important source of evidence in e-discovery as call centres and corporations now routinely capture terabytes of audio data. But unlike most traditional electronically stored information (ESI) sources, like office documents and e-mail, reviewing audio files has proven to be challenging and time consuming, until now.

Ringtail's Audio Discovery service gives you the power to transform audio files into reviewable, redactable, and searchable files that can be analysed and produced alongside all case documents in Ringtail.



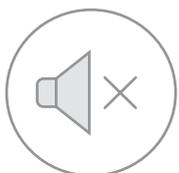
Practice Direction 31B - of the UK Civil Procedure Rules categorise audio data in the same way as any other ESI and therefore subject to discovery. Our Ringtail Audio Discovery service helps you understand audio data better, quickly discover critical information and help with a comprehensive review.

Ringtail Audio Discovery Allows You to:



Read Along While Listening to Recordings

Designed to improve reviewer consistency and accuracy – and reduce reviewer fatigue – Ringtail Audio Discovery produces a searchable text transcript for each audio file, allowing you to read along with the text while the audio is playing.



Eliminate Empty Passages with Silence and Noise Detection

Ringtail Audio Discovery eliminates long silences or no-speech passages to save you time and streamline review.



Identify Individual Speakers with Speaker Detection

Advanced voice recognition technology identifies unique speaker voice patterns and allows you to search for files matching that speaker's pattern. The unique speaker can also be tagged within transcripts to create a clear visual interpretation of the conversation.



Cull for Keywords and Metadata

Leveraging Ringtail Audio Discovery's phonetic and text based searching algorithm, you can search spoken words and phrases to quickly identify the audio files of greatest importance and relevancy. If you have additional metadata preserved, it can be imported into the system and made available for further filtering and organizing within the audio files.



Analyse Foreign Language Audio

Ringtail Audio Discovery supports the indexing of the audio data in more than 21 foreign languages including Chinese, Japanese, Korean, and a variety of accents such as British English and US English. In addition, it can apply custom acoustic training models to fine tune and improve the quality of the indexes and improve the search results.



Redact Audio and Transcripts

Just as you would redact other native data types such as emails and edocs, you can also redact audio files. Ringtail Audio allows you to create multiple redaction sets, produce native audio files with redaction applied for all or selected sets and create matching text transcripts.



Export Transcripts

Text transcripts of all or selective audio files can be exported from Ringtail Audio Discovery.

For More Information

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FTI Technology helps clients manage the risk and complexity of e-discovery. We collaborate with clients to develop and implement defensible e-discovery strategies with keen focus on the productivity of document review. Our complete range of offerings, from forensic data collection to managed document review services, provides unprecedented flexibility to address any discovery challenge with confidence. Our clients rely on our software, services and expertise to address matters ranging from internal investigations to large-scale litigation with global e-discovery requirements.