

Ringtail® User Enablement Programmes

Maximise Your Ringtail IQ

E-discovery software is a major investment. And to get the most out of the technology you need smart people and smarter workflows. With Ringtail’s product training and certification programme your team can become super users in no time. From mastering the nuances of data preparation and case set-up to harnessing the power of advanced analytics and predictive coding, we can quickly educate your team, help train new members, and enhance the knowledge of existing Ringtail users.

We understand the demands on your time, so we have designed our training and certification programmes to be available in different formats. From just-in-time training to onsite-customised training, there is something for every organisation and every budget.



eLearning Library

Ringtail’s web based eLearning library allows your team to learn at their own pace and on their own schedule. Our on demand training videos are designed to help users gain Ringtail knowledge and expertise in a logical, easy to follow format that, upon completion, will leave any user feeling confident to take on any e-discovery challenge.



Custom Training

We tailor Ringtail training programmes to meet your organisation’s specific business requirements and processes. You can match the curriculum to your team’s existing knowledge and comfort level to optimise learning schedules. Custom training can be delivered in person, at your offices or ours, or online using tele- and web-conferencing. The interactive learning environment will allow your team to learn at the same pace and develop shared knowledge.



Ringtail Certification

Ringtail Certification is available to all Ringtail users and administrators seeking to validate their Ringtail expertise. Once certified, users will gain access to the Ringtail certified user community and receive recognition of their certified status with a hard copy and online certificate.

Ringtail certification is offered for the roles of:

- Reviewer I
- Reviewer II
- Case Manager
- Ringtail Administrator

Product Use Consulting

If you would like access and advice from the Ringtail experts at FTI, product use consulting is also available. Leverage our expertise to provide your team with best practices, process and workflow recommendations, as well as on the spot “how to” advice.

Master Ringtail's Cutting Edge Functionality

Ringtail helps your team manage e-discovery projects of varying size and scope in a transparent, secure and repeatable manner. Some of the notable and easy to use features your team will master include:



Visual Review – Ringtail combines powerful keyword search, concept clustering and e-discovery's best, and only, visual review tool, Document Mapper.



Powerful Searching – Ringtail's flexible search options include the ability to search across millions of documents, attachments, metadata, document IDs and coding.



Smarter Workflows – Ringtail's review workflow enables legal teams to automate best practices for a wide variety of review types providing an efficient and defensible layer of quality control on all review projects.



Massive Scalability – Search, analyse and review millions of documents and terabytes of data with Ringtail's industry-leading scalability which provides unparalleled flexibility for handling both simple and complex projects.



Simplified Case Administration – The redesigned case management portal delivers ease of use and improved productivity to litigation support teams, making the creation, configuration, and tracking of all e-discovery projects breathtakingly simple.



Rapid Processing – Ringtail streamlines the processing and loading of electronically stored information to get your projects moving quickly.



Robust Production – Flexible production format and branding options give your team the confidence to fulfill even the most demanding production requirements.

Want to Learn More? Email David Mandel
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FTI Technology helps clients manage the risk and complexity of e-discovery. We collaborate with clients to develop and implement defensible e-discovery strategies with keen focus on the productivity of document review. Our complete range of offerings, from forensic data collection to managed document review services, provides unprecedented flexibility to address any discovery challenge with confidence. Our clients rely on our software, services and expertise to address matters ranging from internal investigations to large-scale litigation with global e-discovery requirements.